SQA Services, Inc. 2025 Quality Calendar



Quality is Heavy

JANUARY 2025

Neil deGrasse Tyson once said, "Space exploration is a force of nature unto itself that no other force in society can rival." Space X truly embodies this idea, especially with impressive achievements such as the successful launch of the Super Heavy booster, which thrusts Starship into space. This innovative rocket system is built for journeys to the Moon, Mars, and beyond. The booster not only launched Starship into orbit, but also showcased the unique "chopsticks" on the launch tower. SQA leads the race for quality in aerospace, supporting valued clients like SpaceX in achieving their mission-critical goals. SQA ensures top-tier quality inspections and audits. Together, we embrace new innovations and advanced technologies, balancing the drive for progress with an unwavering commitment to quality.



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"Exploration is wired into our brains. If we can see the horizon, we want to know what's beyond." Dylan Taylor





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Quality Protects

FEBRUARY 2025

In 1920, Earle Dickson, a cotton buyer, combined adhesive tape and gauze from Johnson & Johnson to create a bandage that his wife could apply when she cut herself while cooking, creating the BAND-AID® Brand adhesive bandage. The first commercial BAND-AIDs® were handmade and sales totaled only \$3,000 in the first year. By 1924, however, these bandages were mass-produced. Throughout the next century, BAND-AIDs® would be used by millions of households and even in the Apollo 11 spacecraft. By 1961, sales surpassed \$30 million and the one-billionth BAND-AID® was produced in 2000. In 2025, BAND-AID® celebrates healing and protecting consumers for over 100 years as SQA celebrates its 30th year of protecting through quality. Shown above is a colored scanning electron micrograph of activated platelets attached to a BAND-AID®, where platelets help form clots to stop bleeding and repair damage to tissue.



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"Give clients more than analytical results, give them practical solutions to their problems." Dr. John H. Silliker



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Quality is Viral

As YouTube, a Google subsidiary, celebrates its 20th anniversary in 2025, its evolution highlights the changing ways we engage with content. Since its inception, YouTube has connected creators and brands with global audiences, fueling demand for high-quality videos and highlighting the need for dependable platforms that prioritize user experience. Similarly, SQA has embraced digital transformation to support leaders in the life sciences and critical manufacturing industries. SQA's Mobile Inspection Control & Capture System (MICCS) is a tool for handling individual inspections with accuracy, efficiency, and real-time decision-making, while the STEPQ application coordinates SQA's associates with their tasks and consolidates metrics from all inspection and auditing activities. By driving efficiency and innovation, SQA helps clients navigate today's fast-paced digital landscape with a focus on quality.



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"Digital transformation is not about technology - it's about change." George Westerman
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Quality Mobilizes





Medical device pioneers such as Medtronic have been improving the lives of patients for decades. As opposed to the traditional spinal fusion as a way of treating certain spine injuries or disorders, surgeons can rely on an artificial disc replacement such as Medtronic's Prestige LP cervical disc. Removing collapsed or herniated discs between the vertebrae and replacing them with this medical device allows for natural motions and preserves mobility for the patient. SQA supplies audits, source inspections, and receiving inspections to improve supplier quality and oversight for medical device companies to help ensure that medical devices are made with high-quality parts and materials, ultimately aiding in the maintenance of patients' quality of life.



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Quality is Data



In June 1970, IBM computer scientist Edgar F. Codd introduced the relational data model. His discovery allowed data to In June 1970, IBM computer scientist Edgar F. Codd introduced the relational data model. His discovery allowed data to be organized through table-based systems instead of hierarchical structures. Companies like Oracle and IBM began implementing this model for its improvements in data efficiency, integrity, and scalability. By the late 1970s, IBM used this foundation to create what is now the ubiquitous Structured Query Language (SQL). Today, an estimated 400 million terabytes of data are generated globally every 24 hours. SQA helps tech leaders such as Google safeguard this informa-tion through comprehensive inspection and audit programs for their data centers. Our own database, STEPQ, uses SQL to securely store the data collected in the field and produce insightful reports and statistics for clients.



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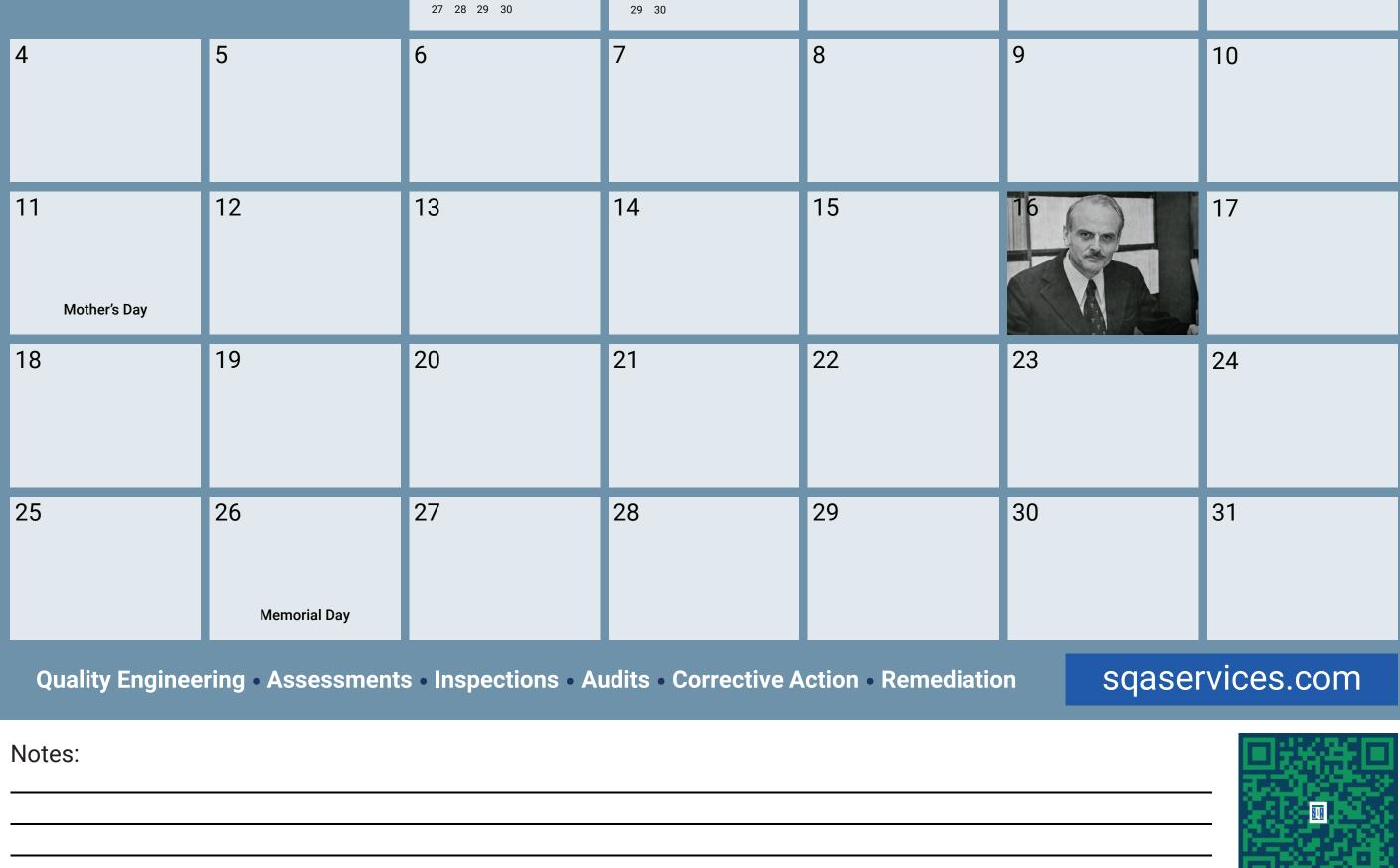
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"Information is the oil of the 21st century, and analytics is the combustion engine." Peter Sondergaard

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Quality Guards

Lifeguards are an essential component of any safe recreational aquatic environment, saving an estimated 1 million lives per year worldwide. Be it at a pool or beachfront, lifeguards are trained to rescue swimmers in distress as well as respond to medical emergencies and trauma-related injuries by rendering basic life support care. Response bags stored in the guard towers contain all the medical devices that are essential to a lifeguard's scope of care – items such as gauze pads, supplemental oxygen tanks/attachments, and AEDs (automated external defibrillators) which are used to reset the heart's electrical pulse in cases where a person has suffered cardiac arrest. SQA has performed audits on many of the common manufacturers of these devices, such as Medline Industries, ensuring their quality and reliability for the critical moments that matter most.

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Quality Commands

In August 2024, Ukraine became the first military to deploy robotic dogs in active combat. Their specialized "Medoid" unit utilizes 30 dogs to locate enemy positions, detect mines, and deliver equipment and ammunition. Despite current use in military operations, several key developers of robotic dogs have signed a joint pledge to not equip this technology with lethal weaponry. Instead, models like Boston Dynamic's "Spot" aid Ukraine in non-combative ways such as clearing urban areas of debris and conducting search and rescue missions. SQA is proud to provide source inspection programs to companies such as Boston Dynamics who continue to ethically innovate.

BostonDynamics

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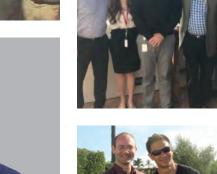
"Robotics is not about making machines to serve us. It's about creating machines that can be our partners." Cynthia Breazeal	S M T W T F S 1 2 3 4 5 6 7	1	2	3	4 Independence Day	5
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AUGUST

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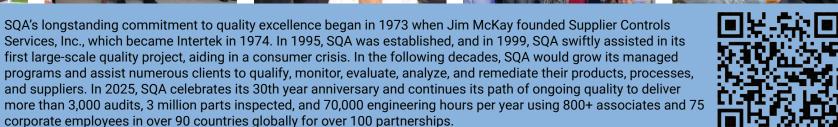












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corporate employees in over 90 countries globally for over 100 partnerships.

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SQA's longstanding commitment to quality excellence began in 1973 when Jim McKay founded Supplier Controls

Services, Inc., which became Intertek in 1974. In 1995, SQA was established, and in 1999, SQA swiftly assisted in its first large-scale quality project, aiding in a consumer crisis. In the following decades, SQA would grow its managed

and suppliers. In 2025, SQA celebrates its 30th year anniversary and continues its path of ongoing quality to deliver

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"It has been the fulfilment of a father's dream to have watched my son, Mike, build SQA into a most successful worldwide service!" Jim McKay

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Quality Nurtures

SEPTEMBER 2025 According to the American Academy of Pediatrics, fortification with human milk-based fortifiers is the only way to ensure premature infants receive an exclusive human milk diet. This is how quality nurtures. Prolacta operates the first and only pharmaceutical-grade manufacturing facilities for the testing and processing of human milk. They are regulated by the U.S. Food and Drug Administration (FDA), and their QMS is based on ISO 9001, 21 CFR part 11, and ISO 22000 standards, which SQA regularly verifies their compliance with. Prolacta donors milk undergoes over 20 tests. All Prolacta nutritional products are pasteurized to ensure the highest quality and safety, using time and temperature profiles defined by the FDA in its Pasteurized Milk Ordinance to destroy pathogenic viruses and bacteria. Without these methods, premature babies would not receive the vital nutrients they require to survive.

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Quality is Trust

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OCTOBER 2025

With pet ownership at over 60% of U.S. households and on the rise, companion animal health is more important than ever. Innovations in veterinary medicine, particularly the use of autologous stem cell transplants, are emerging as a transformative approach to regenerative medicine for pets. Just as these transplants have been vital in treating blood cancers in humans, similar stem cell therapies are being developed for companion animals to address various conditions such as tendon, muscle, and ligament injuries, arthritis, and neurological abnormalities. SQA is proud to be on the cutting edge of technology supporting cell therapy development and animal health.



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"Animals are such agreeable friends – they ask no questions; they pass no criticisms." George Eliot
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Quality is Beauty



In a groundbreaking shift for the cosmetics industry, the Modernization of Cosmetics Regulation Act of 2022 (MoCRA) was enacted on December 29, 2022, marking the first significant update to the FDA's regulatory framework in 80 years. MoCRA introduces comprehensive measures that enhance the safety and oversight of cosmetic products through new registration and labeling requirements, enforcement authority, and good manufacturing practices (GMP) mandates, setting a new standard for manufacturers. As the FDA prepares to implement binding regulations and assess the safety of PFAS in cosmetics by December 2025, MoCRA signals a crucial step toward ensuring consumer safety and modernizing industry regulations. SQA is dedicated to empowering the cosmetics and personal care industry by providing clients with comprehensive support to meet new requirements and compliance so clients can focus on what they do best: creating beautiful products.



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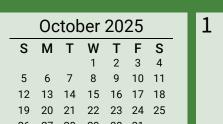
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"Beauty is a gift of God and we must use it to make the world a better place." Plato



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Quality Maintains

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Artificial Intelligence (AI) in aviation maintenance, such as Boeing's Insight Accelerator (IA), is revolutionizing the industry by optimizing maintenance schedules and improving fleet management. Predictive maintenance is based on using technology and data to stay ahead of problems. It will prevent unscheduled repairs, reduce costs, and increase safety. SQAs' source inspection plays a similar role by ensuring component quality at the supplier level, minimizing defects before parts enter production. Both processes focus on improving efficiency, reducing downtime and enhancing overall aircraft reliability. A combination of proactive technology and quality assurance lead to efficient operations.



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